INSIGHTFORGE

TRAINING DEVELOPMENT
COMPANY

شركة انسايت فورج

COURSES AT INSIGHTFORGE

1. Technical and specialized courses	
Basic Banking Principles	Understand the structure of the banking system and the types of banks and their basic functions.
Financial Risk Management	Credit, market, and liquidity risk analysis.
Bank credit	Evaluating loan applications, studying creditworthiness, and analyzing customers' financial statements.
Asset and liability management	Understand how to balance assets and liabilities for profitability and liquidity.
Fintech	Learn about modern tools and technologies such as blockchain and artificial intelligence in banking services.
Combating Anti-Money Laundering & Financing of Terrorism	Learn about regulations and policies related to legal compliance.
2. Courses in Customer Service	
Effective Communication Skills	Improve the ability to deal with customers and provide services professionally.
Customer Complaints Management	How to deal with angry customers and solve problems efficiently.
Customer Experience	Learn how to improve the customer journey in dealing with the bank.
3. Technical and programming courses	
Core Banking Systems	Such as Flexcube , T24, or Finacle
Data analysis and advanced Excel	To extract insights from financial statements.
Cyber Security	Understand how to protect financial data from digital threats.
4. Courses in Leadership and Management	
Team Management	Develop leadership skills for middle and new managers.
Project Management	Learn how to plan and implement banking projects.
Strategic Planning	Understand how to set goals and achieve them according to the Bank's vision.
5. Economic and financial cycles	
Macroeconomics and microeconomics	To understand the economic factors that affect the markets.
Financial Market Analysis	Study the stock markets, bonds and currency markets.
Financial Planning and Wealth Management	To provide financial advice to clients.
6. Personal Development	
Time management and priorities	Increase personal productivity.
Presentation and presentation skills	To improve financial bidding.
Problem solving and decision making	How to act effectively in difficult situations.

Reviews

1. A training plan can be tailored to the employee's location (e.g. customer service officer, credit manager, or branch manager).

2. It is preferable to combine training courses with a practical application to improve benefit.

Would you like details on any of these courses?

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Artificial Intelligence AI Business Cases for Banking

1.	Customer Churn Prediction
2.	Customer Segmentation
3.	Credit Scoring and Risk Assessment
4.	Fraud Detection and Prevention
5.	Loan Default Prediction
6.	Anti-Money Laundering
7.	Personalized Marketing and Offers
8.	Chatbots and Customer Support
9.	UTP Market Trend Analysis
10.	Cross-Selling and Upselling
11.	ATM-Credit Card Fraud Detection

Utilizing Blockchain Technology for Check Payment Fraud Prevention & Digital Transformation

iVerify Check

Helps Bank Reduce Check Fraud

Counterfeit Combat Technology

Date \ \

Check NO. 000206

TO................................ .

Amount........................

d8e9905b436c001e

Counterfeit Combat Technology

Date \ \

Pay Against This Check

TO...

The Sum Of...

....

Signature.......................................

Check NO. 000206

d8e9905b436c001e